



**Canadian Stewardship  
Services Alliance**

# **Ready to Report**

## **Steward Webinar for 2021 Packaging and Paper Product Reports**

*Natalia Chornobay*

*Paolo Di Bartolomeo*

*Cassie Mark*

National Steward Services

February 25, 2021



**Canadian Stewardship  
Services Alliance**

# Welcome

- Thank you!
- New reporter webinar yesterday
- Presentations and resources available
- Poll questions

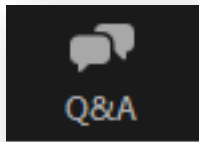




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# Webcast Information

- ① Main screen displays slides and polls
- ② Current speaker will be on video
- ③ Submit your questions using the Q&A button in toggle bar



The screenshot shows a webcast interface. At the top left is the Canadian Stewardship Services Alliance logo. The main content area has a grid background with the text: "Ready to Report", "Steward Webinar for 2021 Packaging and Paper Product Reports", "Natalia Chornobay", "Paolo Di Bartolomeo", "Cassie Mark", "National Steward Services", and "February 25, 2021". On the right side, there is a video feed of a woman. At the bottom, there is a toggle bar with a "Q&A" button (callout 3) and a "Leave" button. Callout 1 points to the top left logo area, and callout 2 points to the video feed.

**Technical issues? Send a note using  
the Q&A button**



# Agenda

1. Reporting Resources
2. Data Preparation
  - Deductions
  - Vendor Review
  - Sales Allocation
3. WeRecycle Portal
4. Questions & Answers



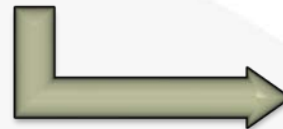
# Reporting and Invoice Cycle

Annual Report  
Filed by May 31

- Contains data from previous year



Reports inform fee  
setting process



Invoices issued in  
January

- 2021 report is based on 2020 data;
- Informs 2022 invoices.



# 2021 Reporting Resources

- CSSA website provides tools and information to help stewards collect and accurately report packaging and paper data
- National Steward Services welcomes feedback and is ready to assist with reporting questions: [stewards@cssalliance.ca](mailto:stewards@cssalliance.ca) or 1-888-980-9549.

Canadian Stewardship Services Alliance

Search here... Contact Us

ABOUT PROGRAMS INFORMATION SESSIONS REPORTING RESOURCES NEWS CAREERS

## 2021 Reporting Resources

**2021 Guidebook for Stewards**

Helping Businesses Meet Their Packaging & Paper Product Recycling Obligations in Canada  
Updated January 2021

GUIDEBOOK FOR STEWARDS

**Materials Tool**

Is it packaging? Is it paper product?

**Reporting Overview Tutorial**

Reporting and Payment Cycle

Annual Report on May 31

Reports submit for setting process

Provinces issued in January

New stewards can use estimates of charges supplied to calculate fees.

**ABOM Tutorial**

Benefits of the ABOM Method

- Stewards can determine the material weight loads for a group of products by calculating the average weights of various materials.
- ABOM method assumes the value quantities of each product within the group are known.
- This allows for a distribution of packaging and paper product proportion to be weighted relative to its percentage of total sales.

- ▶ Using the WeRecycle Portal
- ▶ Rules, Policies & Forms
- ▶ Preparing Your Report
- ▶ Ready to Report Webinars

[cssalliance.ca/2021reporting/](https://cssalliance.ca/2021reporting/)



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# Guidebook For Stewards



Helping Businesses Meet  
Their Packaging & Paper  
Product Recycling Obligations  
in Canada

Updated January 2020

## GUIDEBOOK FOR STEWARDS

**The Canadian Stewardship Services Alliance:**  
Bringing better recycling options to consumers through  
the delivery of harmonized services to industry stewards.

The definitive resource for  
steward information and our  
primary reference document

### ***Part One:***

*Are you a steward?*

### ***Part Two:***

*How to prepare your  
steward report*

### ***Part Three:***

*WeRecycle Material List*



This learning module provides stewards with background information and a step-by-step example of determining weights using the Average Bill of Materials or ABOM method

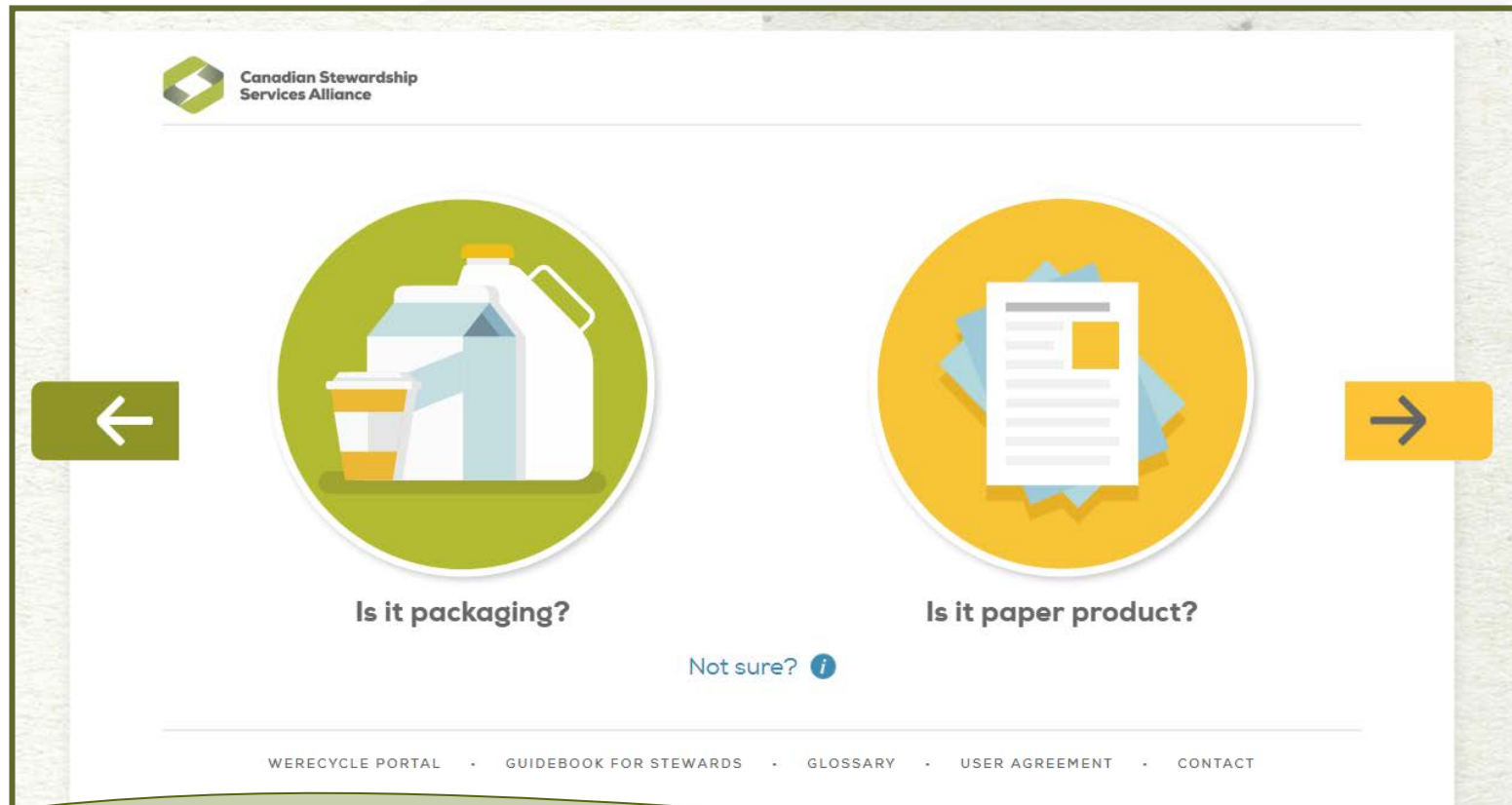
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# Materials Tool



This interactive tool helps stewards correctly identify the designated materials supplied to consumers and supports more accurate reporting.



# Deductions vs. Exclusions

## Deductions

- Supplied to consumers but does not end up in the residential waste stream



## Exclusions

- Never supplied to consumers- not in the programs' scope
- IC&I
- Durable packaging
- Items that do not serve a packaging function
- Items that constitute an integral part of the product



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# Deduction & Exclusion Resources



## Helping Businesses Meet Their Packaging & Paper Product Recycling Obligations in Canada

Updated January 2020

## GUIDEBOOK FOR STEWARDS

The Canadian Stewardship Services Alliance:

Bringing better recycling options to consumers through  
the delivery of harmonized services to industry stewards.



## DEDUCTION AND EXCLUSION POLICY

### KEY FEATURES:

- This policy provides guidance about “exclusions” and “deductions” from the Annual Steward Report.

### I. Overview

1. This policy:
  - outlines the scope of permitted deductions in Annual Steward Reports; and
  - explains what materials must be excluded from Annual Steward Reports because they are not designated paper or packaging materials.

### II. Purpose

2. The Policy:
  - promotes fairness and consistency for all stewards; and
  - supports stewards in their obligation to produce Annual Steward Reports which are auditable by the Program and by provincial regulators.

### III. Scope

3. This Policy is effective January 1, 2021 for all stewards meeting their regulatory stewardship obligations with one or more of the following paper and packaging programs (the “Programs”):
  - Recycle BC;
  - Multi-Materials Stewardship Western (MMSW); and
  - Multi-Material Stewardship Manitoba (MMSM).Stewardship Ontario (Blue Box) has a separate but identical policy.



# **Applying Deductions Against Your Reports**

- Stewards may deduct designated paper and packaging from their report if:
  - Materials supplied to consumers are not managed in the residential waste stream
  - Product returns which are not resupplied
  - Packaging removed from customer's home
- Deductions for plastic carry-out bag return-to-retail programs are only permitted in the MMSM and Ontario Blue Box programs
- Recycle BC's program includes municipal property (i.e.- streetscape, parkscape, etc.)



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# Deduction Declaration Form

Canadian Stewardship Services Alliance

RECYCLEBC

Multi-Material Stewardship Western

MMSM Multi-Material Stewardship Manitoba

Stewardship Ontario

## Deduction Declaration Form

**Who should use this form?**

If you have claimed a deduction to the material quantities on your Annual Steward Report, use this form to list and quantify deductions taken for each applicable material. Please check the box on the portal (in the methodology section) at the time of report submission. Please review the Deduction and Exclusion Policy prior to completing this form.

**Stewards and Plastic Bags**

Multi-Material Stewardship Manitoba and Stewardship Ontario are the only programs in which stewards may claim a deduction for plastic bags which are returned to retail as part of a return to retail program for plastic bags. A deduction declaration form must be completed by all stewards in Manitoba and/or Ontario that are reporting a reduced quantity of their total plastic bags supplied due to return to retail.

**Completing the form**

- Annual Steward Report without divisions:** Enter all deduction claims on the **2.FORM** tab for all programs, using as many rows as needed.
- Annual Steward Report with divisions:** Please create a copy of the 2.FORM tab and rename with the **same division name** used on your Annual Steward Report. Create as many copies as required for your organizational divisions claiming deductions.
- When entering your data, please use the same **material list(s)** as you did to file your Annual Steward Report - either PROVINCIAL or NATIONAL. For more information, please refer to the **CSA Guidelines for Stewards**.

1. Guidelines 2. Form +

All current forms are available on the CSSA website:  
[cssalliance.ca/currentpolicies/](https://cssalliance.ca/currentpolicies/)



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# Deduction Declaration Form



## STEP 1 - PLEASE ENTER YOUR STEWARD INFORMATION BELOW

Steward Name	Company ABC Inc.
Steward Number	123456789
Date	February 25 <sup>th</sup> , 2021

Item	Program	Material Deducted	Kg Deducted	Units Deducted (if applicable)
250 mL Water Bottle	SO BB	Plastic Packaging- PET Bottles and Jars <5L- Beverage- Non-Alcoholic- Non-Carbonated	5,398	
250 mL Water Bottle	SO BB	Plastic Packaging- Other Plastic Packaging (not listed above) < 5 L- Non-Beverage	621	

For the bottle

For the cap



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# Deduction Declaration Form



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**Multi-Material  
Stewardship Western**

**MMSM  
Multi-Material  
Stewardship Manitoba**



## STEP 1 - PLEASE ENTER YOUR STEWARD INFORMATION BELOW

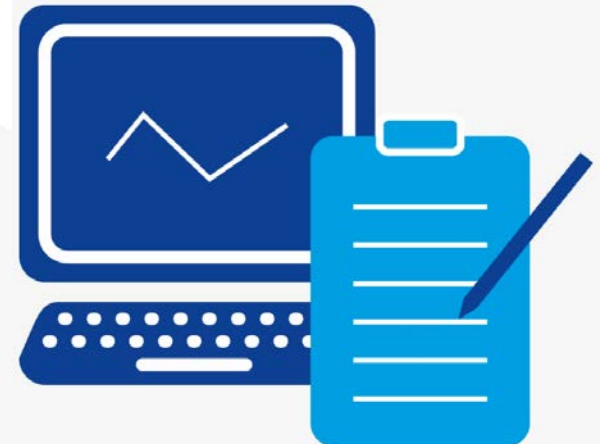
<b>Steward Name</b>	Company ABC Inc.
<b>Steward Number</b>	123456789
<b>Date</b>	February 25 <sup>th</sup> , 2021

<b>Deduction Category</b>	<b>Deduction Rationale</b>	<b>Type of Validation Data</b>
Consumer Disposal of PPP Outside the Residential Waste Stream	Consumed in malls, offices and parks	Third party study conducted last year
Consumer Disposal of PPP Outside the Residential Waste Stream	Consumed in malls, offices and parks	Third party study conducted last year



# Deduction Validation Data

- Substantiation required
  - Completed Deduction Form
  - Copies of studies, research data and its application
  - Ensure data clearly demonstrates the % of paper and packaging managed outside of the residential waste stream
  - Refreshed at least every 5 years







# Vendor Review- Checklist for Retailers

1. Have you requested confirmation from your vendor of their residency status in each program?
2. Have you reviewed your internal records to see where they have residency?
3. Have you conducted a preliminary review against the Steward List?
4. Have you conducted an internet-based search for alternate names that vendor may have, a parent company they could be under, or other physical addresses in other provinces?
5. Have you applied an additional lens on the brands those remaining vendors are supplying you with?





# **Vendor Review- Steward Lists**

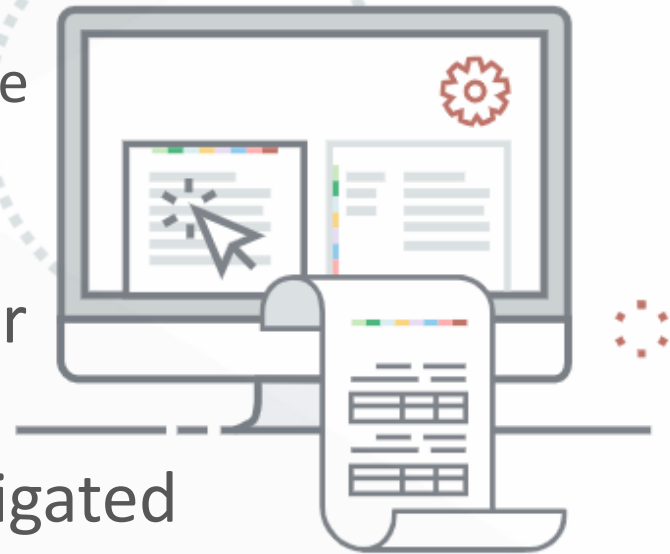
- Steward Lists make it easier for retailers and other first importers to exclude suppliers' products from their reports
- Steward lists and Change Logs are published every January under the Reporting Resources page
- If supplier not on list but resident in reporting province, do not include their material in your report





# Vendor Review- Internet Searches

- Are they operating under a different name?
- Are they under a parent company?
  - Does that parent company have residency in that province or are they registered as a voluntary steward?
- Can you locate an address for this vendor in any of the provinces where you are obligated to report?





# Vendor Review- Brand Analysis

- Important analysis if you are procuring your products from distributors and third-party suppliers (and not directly from brand owners)
- Review the brands that vendor supplies you with
  - Are those brands under a parent company who is an obligated steward or has registered as a voluntary steward with the programs?





# Brand Owner Reporting Challenges



The biggest challenge brand owners face is determining where their products are ending up versus where they are shipping them.

Lose line of sight after initial sale.

Programs require data to show where the product's end of life management is being managed





# Calculating Population Percentages

	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Average	Percentage
Canada	37,899,277	37,979,854	38,005,238	38,008,005	<b>37,973,094</b>	<b>100%</b>
BC	5,131,575	5,142,404	5,147,712	5,145,851	<b>5,141,886</b>	<b>14%</b>
Saskatchewan	1,179,154	1,179,618	1,178,681	1,177,884	<b>1,178,834</b>	<b>3%</b>
Manitoba	1,377,004	1,378,818	1,379,263	1,379,584	<b>1,378,667</b>	<b>4%</b>
Ontario	14,689,075	14,723,497	14,734,014	14,733,119	<b>14,719,926</b>	<b>39%</b>

- The above percentages only applies if you supply your products across the country.
- Remember to pull your national sales (not just for the provinces where you are obligated to report).





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# WeRecycle Portal

- Portal login page
- Create new account
- Reset password

*Use the login page to access your account, where you can manage your contact information, confirm obligation, submit reports, view past reports and invoices, and more.*

The screenshot shows the WeRecycle Portal login interface. At the top, a green banner reads "Welcome to the WeRecycle Portal!". Below this is the Canadian Stewardship Services Alliance logo. The login form includes a "User ID" field with a person icon, a "Password" field with a key icon and a toggle eye icon, and a link for "Did you forget your password?". A green "Login" button is positioned below the password field. At the bottom of the form, there is a link for "New to the WeRecycle Portal? Create an Account". The footer of the page displays logos for RECYCLEBC, Multi-Material Stewardship Western, MMSM Multi-Material Stewardship Manitoba, Stewardship Ontario, and Automotive Materials Stewardship.

[werecycle.cssalliance.ca/irj/portal](http://werecycle.cssalliance.ca/irj/portal)



# Portal Overview

Canadian Stewardship Services Alliance Home

**Reporting** **Billing Status** **Account Management** **Support**

**Confirm your Obligation**

**Start a New Report**  
Obligation must be confirmed before you can start reporting  
 0  
Reports to be filed

**Start a New Flat Fee Report**  
You may be eligible to file flat fee reports.  
 0

**Continue a Report I've Started**  
You have no draft reports at this time  
 0  
Draft Report Waiting

**View Past Reports**

**Billing Status**

**View Invoices**  
You have 6 Invoices due.  
 6  
Invoices Due

**Account Management**

**Register for Another Program**

**View/Edit Account**  
We have 3 Contacts for your Company. Any changes?  
 3  
Contacts

**Steward Search**



# Portal Guidance and Assistance

The image shows a screenshot of the WeRecycle Portal with three numbered callouts indicating the steps to access the Guidebook information:

- 1**: A green star with the number 1 is placed over the 'Support' tab in the top navigation bar. A red arrow points from this star to the 'Guidebook and Reporting Resources' link in the 'Support' section.
- 2**: A green star with the number 2 is placed over an information icon (a blue square with a white 'i') at the bottom of the page. A text box next to it says: *Click icon to access Guidebook information*.
- 3**: A green star with the number 3 is placed over a 'Chat with us!' button in the bottom right corner of the page.

The main content area shows the 'Guidebook and Reporting Resources' page, which includes a search bar, a breadcrumb trail (Home > Reporting > Stewards), and a list of resources:

- Guidebook for Stewards (Packaging and Paper Product)
  - 2021 Updates to the Guidebook
  - Part One: Are you a steward?
  - Part Two: How to prepare your steward report
  - Part Three: WeRecycle Material List
- Reporting Hub
  - Product Information
  - Sector Tips
  - FAQ



# Obligation Options

Confirm your Obligation

Contact us

Packaging and Printed Paper (PPP) 

Continue



# Confirming Obligation

Steward Reporting

Program

**Choose a Program**

1. Select which program type you would like to report for?

Packaging and Printed Paper (PPP) CBCRA

2. Hover over the icons in the table below to determine report status or click for details. Please complete all outstanding reports.

Program	2021 Report (2020 data, 2022 invoice)	2020 Report (2019 data, 2021 invoice)	2019 Report (2018 data, 2020 invoice)	2018 Report (2017 data, 2019 invoice)	2017 Report (2016 data, 2018 invoice)	2016 Report (2015 data, 2017 invoice)	2015 Report (2014 data, 2016 invoice)	2014 Report (2013 data, 2015 invoice)
Recycle BC	?	✓	✓	✓	✓	✓	✓	✓
Multi-Material Stewardship Western	?	✓	✓	✓	✓	✓	✓	✓
Multi-Material Stewardship Manitoba	?	✓	✓	✓	✓	✓	✓	✓
Stewardship Ontario Blue Box	?	✓	✓	✓	✓	✓	✓	✓

Select which year you would like to report for. Note that you will only be able to select years where one or more programs are available for reporting. A program is available for reporting in a year where:

- You have confirmed your obligation as **obligated** or **voluntary**
- You have not confirmed **not obligated**
- You do not already have a report in **progress**

Select a year:

2021 Report (2020 data, 2022 invoice)

Select the program you wish to answer obligation questions for.

- ☐ Recycle BC
- ☐ Multi-Material Stewardship Western
- ☐ Multi-Material Stewardship Manitoba
- ☐ Stewardship Ontario Blue Box

Continue

- Obligated: confirm resident and obligated
- Voluntary: confirm voluntary
- Not Obligated: indicate why not obligated
- Unsure: answer questions to determine obligation



# New Report - Options

4. For your selected programs, are you submitting one multi program report or individual single program reports?

**Multi Program Report:** Select multiple programs to include them all in one report, using the WeRecycle Material List.

**Single Program Report:** Select one program to report at this time. You will be able to use either the Program or WeRecycle Material List.

[More Information](#)

Multi Program Report

Single Program Report

5. Do any of the following apply to your report:

Report by Percentage

[More Information](#)

Report using Program Material List

[More Information](#)

Report with Divisions

[More Information](#)

Report with Product Calculators

[More Information](#)

Yes

No



# New Report – Option Details

- Indicate up front if any apply to a report:
  - Report by percent
  - Program material list
  - Divisions
  - Calculators
- Streamlines experience for simple reports
- Drives presentation of screens later on

The screenshot displays the 'Steward Reporting' interface. At the top, there is a navigation bar with a user icon, back and home arrows, the 'Canadian Stewardship Services Alliance' logo, and the text 'Steward Reporting'. Below this, a 'Program' tab is selected. The main content area contains several sections with options and 'More Information' links:

- Report with Divisions**: Includes a 'More Information' link and a toggle switch currently set to 'Yes'.
- Report with Product Calculators**: Includes a 'More Information' link and a toggle switch currently set to 'No'.
- 6. Report by Percentage**: Explains that while most stewards enter total supplied kilograms, national quantities can be used with an allocation option. It includes a 'More Information' link and two toggle buttons: 'Report by Percentage' (selected) and 'Report by Kg'.
- 7. Choose a Material List**: States that stewards can use the WeRecycle Material List for multi-program or single-program reports. It includes a 'More Information' link and two toggle buttons: 'WeRecycle Material List' (selected) and 'Program Material List'.
- 8. Report Using Divisions**: Explains that users can report separately for each division or report total quantities. It includes a 'More Information' link and two toggle buttons: 'Report With Multiple Divisions' (selected) and 'Report Without Divisions'.
- 9. Report Using Product Calculators**: States that eligible stewards can use CSSA calculators to estimate material quantities. It includes a 'More Information' link and two toggle buttons: 'Yes' (selected) and 'No'.





# Enter Reporting Data

Steward Reporting

Contact us

Material Quantities

Total weight: 20,425,500 kg

2021 Report (2020 data, 2022 invoice)

Choose a Division

Division : Steward Testing Inc

20,425,500 kg

Material Quantities: Steward Testing Inc

Material		Total All programs	BC	MMSW	MMSM	SO
✓ Printed Paper		20,425,500	2,180,000	850,000	905,500	16,490,000
Newspaper-CNA/OCNA Members	Kg					
Other Newsprint-Non-CNA/OCNA Members	Kg	15,675,000				15,675,000
Newspapers	Kg		0	0	0	
Newsprint (inserts and circulars)	Kg	3,480,000	1,900,000	775,000	805,000	
Magazines	Kg					
Catalogues	Kg					
Directories	Kg					
Other Printed Materials	Kg	1,270,500	280,000	75,000	100,500	815,000
Purchased Posters, Calendars, Greeting Cards and Envelopes	Kg					

Save

Continue

- Use the cells to enter your quantities for the applicable materials.
- Columns for each program quantities. When reporting for multiple programs, the total kg for All - - Programs will be calculated.
- The total kg for all materials and programs appears in the top right.





# Report Validation

- All reports are reviewed for accuracy – vital for accurate invoicing and fee setting
- Validation of submitted report

## Common issues include:

- Updates to brands and methodology
- Deduction review
- Explanation of material tonnage variances  $\pm 20\%$

The screenshot displays the 'Steward Reporting' web application interface. At the top, there is a navigation bar with the Canadian Stewardship Services Alliance logo and a dropdown menu for 'Steward Reporting'. Below the navigation bar, a progress bar shows the current step: 'Methodology' (highlighted in green), with other steps like 'Calculator Selection', 'Product Calculators', 'Material Quantities', 'Brands & Affiliates', and 'Report Submission' shown as inactive. The main content area is titled '3. Deductions' and contains the following instructions:

- If you do NOT claim any deductions in your report, please write **NONE** in the box below (A)
- If you claim any deductions in your report:
  - Please write **YES** in the box below (A) ;
  - Click the check box (B);
  - Download the deduction declaration form (C);
  - and upload your completed form (D)

Below these instructions, there are four sections:

- (A) A large text input box for writing 'NONE' or 'YES'.
- (B) A checkbox for 'Please check the box if you claimed a deduction in your report'.
- (C) A section for downloading the deduction declaration form, featuring a 'Download template' button.
- (D) A section for uploading the completed deduction declaration form, featuring an 'Upload' button and a 'Browse...' button.

At the bottom, there is a section titled '4. Increases and Decreases' with the instruction: 'Have you reported 20% more or less of any material? If so, please provide an explanation. If you are reporting different materials from your last report, please explain why.' Below this instruction is a large text input box.



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# BC Recycling Regulation Amendments

- Milk and milk substitutes: removed from Recycle BC program and transfer of these products to Schedule 1 (deposit) effective February 2022
- Change for some Solvent and Flammable liquids previously reported to Recycle BC
- Prepare for inclusion of single-use and packaging-like materials in the Recycle BC program beginning in 2023; need to gather data in 2021 for 2022 reports



**RECYCLEBC**<sup>TM</sup>



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# Q&A

Reporting deadline is May 31  
Webinar presentation available online



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# **Thank You!**

**[www.cssalliance.ca](http://www.cssalliance.ca)**

**1-888-980-9549**

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